BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2021-31-T - ORDER NO. 2021-219

MAY 24, 2021

IN RE: Application of Go Smooth Move LLC d/b/a) ORDER APPROVING
Smooth Move to Amend Its Tariff) TARIFF AMENDMENTS

I. INTRODUCTION

This matter comes before the Public Service Commission of South Carolina (Commission) on the Application of Go Smooth Move LLC d/b/a Smooth Move (Smooth Move or Applicant) to increase its hourly rates and to make other tariff changes. Smooth Move currently holds a Class E Household Goods Certificate of Public Convenience and Necessity to transport household goods statewide pursuant to the authority granted by this Commission in Order Number 2014-170, issued on February 25, 2014.

II. FACTS AND PROCEDURAL HISTORY

The Commission approved the issuance of a Class E (Household Goods) Certificate for Smooth Move to operate in Berkeley, Charleston, and Dorchester Counties on March 12, 2013, in Order Number 2013-131. Approximately one year later, on February 25, 2014, the Commission approved tariff changes and authorized statewide authority for Smooth Move in Order Number 2014-170.

On January 25, 2021, Smooth Move again submitted an Application to this Commission for a tariff amendment.

On February 11 and February 17, 2021, Smooth Move submitted a second proposed revised tariff, entitled "Regulations and Schedule of Charges Applicable to Certain Intrastate Household Goods Moves within the State of South Carolina," (Schedule of Charges), to the Commission. Smooth Move also filed a proposed Packing Material Price List on February 17, 2021. Upon receipt of the revised tariff, the Commission's Clerk's Office issued a Revised Notice of Filing (Revised Notice) on February 17, 2021, and by letter instructed Smooth Move to publish the Revised Notice in newspapers of general circulation in the areas affected by the Application by March 17, 2021. The purpose of the Revised Notice was to inform interested parties of the Company's proposed tariff changes and set an intervention deadline of March 24, 2021. The Company was required to provide proof of publication no later than March 24, 2021. The Company complied with this instruction and provided the Commission with proof of publication. The Revised Notice was published in *The State* on February 21, 2021; and the proof of the publication was filed by Smooth Move on March 9, 2021. No person or entity intervened.

The South Carolina Office of Regulatory Staff (ORS), a party of record pursuant to section 58-41-10(B) of the South Carolina Code of Laws (Supp. 2020), completed a review of the proposed tariff and submitted its findings (Impact Study) with the Commission on March 25, 2021.

III. EVIDENCE OF RECORD

A. Tariff Rates

Smooth Move has an approved tariff on file with the Commission. The Company's current rates, along with the proposed rates in the Second Proposed Revised Tariff (Order Exhibit 1), are as follows:

Description of Rate	Current Rate	Proposed Rate
<u>(</u>	OFF PEAK SEASON	
• Weekday		×
Two movers + truck	\$104/hour	\$114/hour
Three movers + truck	\$134/hour	\$149/hour
• Weekend		
Two movers + truck	\$109/hour	\$124/hour
Three movers + truck	\$139/hour	\$159/hour
	PEAK SEASON	
• Weekday	ADDRESS.	
Two movers + truck	\$114/hour	\$119/hour
Three movers + truck	\$144/hour	\$154/hour
• Weekend		57
Two movers + truck	\$124/hour	\$129/hour
Three movers + truck	\$154/hour	\$164/hour
SIT Fee (per night)	\$150	\$250.00
Excess Mileage (per mile)	\$3	\$3.50

The Schedule of Charges indicates Smooth Move's Peak/Weekend rates will apply to the first and last three days of the month and to all federal holidays.

B. Surcharge for Fuel-Related Cost Price Adjustment

In addition to the proposed changes in the hourly rate and other charges set forth above, Smooth Move proposes to add a Fuel Surcharge Matrix as set forth in Section 1.4 of its proposed Schedule of Charges. The Fuel Surcharge Matrix addresses "shipments or

moves when the AAA Daily Fuel Gauge per gallon price is \$3.00 or more." *See* Schedule of Charges, filed February 17, 2021, page 5.

C. Proposed Packing Materials Price List

Smooth Move also proposes changes to its Packing Materials Price List. The packing material prices currently approved by the Commission are set forth in Order Exhibit 1 to Order Number 2014-170. The Company now proposes the price list identified as Exhibit A to Section 2.9 of the proposed schedule of prices for Packing Materials.

D. ORS Impact Study

ORS completed a review of the proposed tariff and filed its Impact Study with the Commission on March 25, 2021. ORS advised the Commission, as of February 5, 2021, Smooth Move was in compliance with Commission rules and regulations, including the Annual Report and Gross Receipt filing requirements. Furthermore, ORS determined it had not received any consumer complaints regarding Smooth Move in the past 12 months.

On March 31, 2021, the Commission issued a Directive Order approving the Application of Smooth Move to amend its tariff.

IV. LAW

The Commission is specifically authorized to regulate carriers of household goods, and to set their rates and charges: "[t]he commission must promulgate regulations necessary to control entry and certification standards, set rates and charges, and establish enforcement procedures and powers to govern the operations of carriers of household goods and hazardous waste for disposal." S. C. Code Ann. § 58-23-590 (2015).

The Commission is authorized to fix or approve the rates charged by every South Carolina motor vehicle carrier: "[t]he commission shall regulate every motor carrier in this State and fix or approve the rates, fares, charges, classifications, and regulations pertaining to each motor carrier The rates once established remain in effect until such time when the commission determines the rates are unreasonable." § 58-23-1010.

- 1. The commission shall make, fix, establish, or allow just and reasonable rates, fares, charges, classifications, and rules for all motor carriers subject to its rate jurisdiction.
- 2. As often as circumstances may require, the commission upon notice and hearing, if deemed necessary, from time to time may change or revise, or cause to be changed or revised, any rates, fares, charges, classifications, and rules of a carrier who operates under a Certificate of PC&N.

S.C. Code Ann. Regs. 103-191 (2012).

"Every rate made, demanded, or received by any motor carrier operating under a Certificate of PC&N.... shall be just and reasonable." S.C. Code Ann. Regs. 103-192 (2012). Once rates are approved, motor carriers are prohibited from charging more or less than the rates specified in lawful tariffs, schedules, or by specific order of the Commission:

[N]o motor carrier operating under a Certificate of PC&N shall charge . . . a greater or lesser or different compensation for transportation, or for any service rendered, than the rates, fares, and charges specified in the lawfully applicable tariffs or schedules in effect from time to time.

S.C. Code Ann. Regs. 103-198 (2012).

Furthermore, discrimination in the operation of a motor carrier's certificate is prohibited:

[I]t shall be unlawful for any motor carrier operating under a Certificate of PC&N or FWA to make, give, or cause any undue or unreasonable preference or advantage to any particular person. . . . to any unjust discrimination or any undue or unreasonable prejudice or disadvantage in any respect whatsoever.

S.C. Code Ann. Regs. 103-197 (2012).

V. DISCUSSION

Smooth Move requests approval in this Docket to increase its hourly rates and to make other tariff changes. From the comparison report prepared by ORS, the proposed tariff rates per hour for the use of movers are all above the South Carolina Tariff Bureau (SCTB) rates, but are within a reasonable range of SCTB rates. Smooth Move seeks to increase the rate amount by \$5 to \$20 per hour, depending upon whether the move utilizes two or three movers and when the move takes place. ORS indicates the proposed tariff rates represent an increase of between 4.03% and 14.39% for various services. We note the previously approved rates were authorized in 2014, seven years ago. We also note there is no evidence the rates are discriminatory.

As to the proposed changes for packing materials, we note the proposed rates are also within a reasonable range of the SCTB rates, where available, and include proposed rates that are below the SCTB rates in some instances.

The ORS Impact Study reveals Applicant is in compliance with applicable Commission rules and regulations. The Company has had no complaints lodged against it. Notice of the proposed tariffs was properly published. No person or party notified the Commission of its opposition to approval of the amended tariff. Accordingly, the

Application of Smooth Move to increase its hourly rates and implement other tariff changes should be approved.

VI. FINDINGS OF FACT

- 1. The Commission approved the application of Smooth Move to receive a Class E Motor Carrier Certificate on March 12, 2013, in Order Number 2013-131. That Order authorized Smooth Move to operate in the counties of Berkeley, Charleston, and Dorchester Counties.
- 2. The Commission approved an amendment to Smooth Move tariffs and authorized Smooth Move to operate statewide on February 25, 2014, in Order Number 2014-170.
- 3. The Applicant now proposes an increase to its hourly tariff rates and an increase in certain other tariffs.¹
- 4. After review of the Application and the Impact Study prepared by ORS, we find the proposed tariff hourly rates and the other proposed tariff changes in the Application are reasonable.
- 5. ORS has determined Smooth Move is in compliance with all applicable Commission rules and regulations, including the Annual Report and Gross Receipt filing requirements.
- 6. ORS has not received any consumer complaints about this Applicant in the past 12 months.

¹ Smooth Move filed a one-page "Summary" of its Proposed Tariff Revisions, in addition to its Application. This Order addresses the Application. The Summary contains a peak season that is contradictory to the Application peak season.

VI. CONCLUSIONS OF LAW

- 1. We conclude the proposed changes and amendments to the hourly rates and certain other tariff changes in the Application are just and reasonable pursuant to Regulation 103-192.
- 2. We conclude the proposed changes and amendments to the hourly rates and certain other tariff changes in the Application are appropriate and shall be approved pursuant to the authority of the Commission set forth in section 58-23-1010.

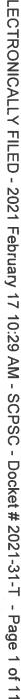
VIII. ORDERING PROVISIONS

IT IS THEREFORE ORDERED THAT:

- 1. The Application of Go Smooth Move LLC d/b/a Smooth Move to amend its tariff is granted.
- 2. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:

Justin T. Williams, Chairman Public Service Commission of South Carolina





REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO

CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE

STATE OF SOUTH CAROLINA

PROPOSED DATE: January 21, 2021

EFFECTIVE DATE: Upon SCPSC Approval

TABLE OF CONTENTS

Title	Page	1
Tabl	e of Contents	2
App	licability of Tariff	3
SEC	TION 1 - Transportation Charges and Hourly Moving Rates	
1.1	Intrastate Local Moves (45 Roundtrip Miles or Less)	4
1.2	Intrastate Long Distance Moves (Exceeding 45 Roundtrip Miles)	4
1.3	Hourly Labor Rates	4-5
1.4	Fuel Surcharge Matrix	5-6
SEC	TION 2 - Additional Services and Extra Charges	
2.1	Bulky Article Charges (per item)	7
2.2	Elevator or Stair Carry	7
2.3	Long Carry Charges	7
2.4	Additional Pick Up and Delivery Stops	8
2.5	Overnight Storage	8
2.6	Exclusion for Pool Tables, Hot Tubs, Whirlpools, & Baby Grand Pianos	8
2.7	Waiting Time	8
2.8	Articles, Special Service	8
2.9	Supplies and Packing Materials	8
SEC	TION 3 – Rules and Regulations	
3.1	Claims Process, Valuation and Exclusions	9-10
3.2	Computing Charges	10
3.3	Governing Authorities	10
3.4	Items of Particular Value	10
3.5	Bill of Lading, Contract Terms, Conditions	11
3.6	Delays	11
3.7	No Liability or Responsibility for Water and Gas Line Connections	11
3.8	General Limitation of Liability	11

Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by SMOOTH MOVE. These services are furnished between points and places within the state of South Carolina.

SECTION 1

1. Transportation Charges and Hourly Moving Rates

1.1 Intrastate Local Moves (45 Roundtrip Miles of Less)

Intrastate Local Moves refers to all moves completed within 45 roundtrip miles, calculated by using the distance from the SMOOTH MOVE office location to the move origin and adding to it the estimated return mileage from the final move destination back to the office. The amount of time spent driving with goods-in-transit between the move origin and destination (plus additional stops if any) will be billed at the applicable hourly labor rate and this mileage will not be included in the 45 roundtrip mileage calculation.

These type moves and services will incur a 1-hour travel charge billed at the applicable hourly rate plus actual moving time and labor incurred subject to a two-hour minimum labor charge. This charge covers fuel and travel time spent driving to and from our office location for local moves with travel of less than 45 roundtrip miles. A 4-hr minimum labor charge will apply on all Federal holidays.

1.2 Intrastate Long Distance Moves (Exceeding 45 Roundtrip Miles)

Intrastate Long Distance moves refer to all moves exceeding 45 roundtrip miles from the SMOOTH MOVE office location with mileage being calculated in the same manner as described above in Section 1.1. In addition to incurring the same 1-hour travel charge that applies to Intrastate Local Moves, these moves will also incur an additional excess mileage fee of \$3.50 per mile per truck for any mileage in excess of 45 roundtrip miles.

The customer will also be charged for any reasonable reimbursable out-of-pocket travel expenses for meals and hotel accommodations of \$100 per mover per night for all moves requiring an overnight out of town stay. Moves with total roundtrip miles ranging between 45 to 150 miles will be subject to a four-hour labor minimum, whereas moves exceeding 150 total roundtrip miles will be subject to a six-hour labor minimum.

1.3 Hourly Labor Rates

Moves with three or fewer movers include the use of one moving truck, whereas, moves with greater than three movers include the use of up to two moving trucks as needed. Rates displayed below are hourly rates for residential moving services shown in USD's and include labor and a moving truck(s), as well as proper moving equipment and blankets.

	OFF-PEAK		PEAK		
	Weekday	Weekend	Weekday	Weekend	
2 Movers	114	124	119	129	
3 Movers	149	159	154	164	
Additional Mover	45	45	45	45	

Labor time will be billed in fifteen-minute increments subject to the minimum labor charge plus the applicable Transportation Charges. After the minimum labor time, the hourly rates are calculated in fifteenminute increments with any interim charge rounded up the next fifteen-minute increment. Labor time is measured at the appropriate hourly rate from when the movers arrive at the customer's first location and will be incurred until the move is completed. If a customer cancels within 24 hours of their scheduled move, SMOOTH MOVE reserves the right to charge up to the applicable move minimum or some lesser amount at their sole discretion.

incurred until the move is completed. If a customer cancels within 24 hours of their scheduled move, MOOTH MOVE reserves the right to charge up to the applicable move minimum or some lesser amount at the sir sole discretion.

Nourly rates vary based on Peak and Off-Peak seasons, as well as Weekdays and Weekends. Peak rates are lay applicable in a calendar year during the period from April 1st to October 30th. Weekend rates apply to over occurring on a Friday, Saturday or Sunday. Peak/Weekend rates shall also apply to all federal lidays as well as the first and last three days of the month.

Fuel Surcharge Matrix

addition to the standard transportation charges described above in Sections 1.1 and 1.2, the following reentage Fuel-Related Cost Price Adjustment (Surcharge) will apply on all transportation charges on all ipments or moves when the AAA Daily Fuel Gauge per gallon price is \$3.00 or more.

On the first Monday of each calendar month, the South Carolina average price per gallon of diesel fuel will be determined.

If the first Monday of the month is a federal holiday, the price will be determined based on the price available on the next subsequent business day (Tuesday).

The fuel price obtained will then he indexed based on the fuel price adjustment factor matrix set forth in this Hourly rates vary based on Peak and Off-Peak seasons, as well as Weekdays and Weekends. Peak rates are only applicable in a calendar year during the period from April 1st to October 30th. Weekend rates apply to moves occurring on a Friday, Saturday or Sunday. Peak/Weekend rates shall also apply to all federal holidays as well as the first and last three days of the month.

1.4 Fuel Surcharge Matrix

In addition to the standard transportation charges described above in Sections 1.1 and 1.2, the following percentage Fuel-Related Cost Price Adjustment (Surcharge) will apply on all transportation charges on all shipments or moves when the AAA Daily Fuel Gauge per gallon price is \$3.00 or more.

- available on the next subsequent business day (Tuesday).
- The fuel price obtained will then be indexed based on the fuel price adjustment factor matrix set forth in this item to determine the Fuel Cost Price Adjustment that will become applicable on the fifteenth (15th) day of the month. The adjustment determined will apply for shipments loaded beginning on the 15th of the month and remain in effect through the 14th day of the subsequent following month starting from the effective date of this item.

For example, if the reported price of self-service diesel fuel determined on Monday, June 5, 2020 is \$3.12 per gallon, a seven (7.0%) percent Fuel Cost Price Adjustment will apply for shipments loaded as of June 15, 2020 through July 14, 2020. Then, if the reported price of diesel fuel on Monday, July 3, 2020 increases to \$3.57 per gallon, a ten (10%) percent Fuel Cost Price Adjustment will apply for shipments loaded as of July 15, 2020 through August 14, 2020.

To determine the Fuel Cost Adjustment amount to apply, multiply the applicable transportation charges as determined in accordance with Sections 1.1 and 1.2 in the Tariff by the percentage Fuel Cost Adjustment Factor. The resulting Charge is in addition to all other applicable transportation charges. For example, if the applicable line-haul transportation charge is \$1,000.00 a seven 7.0% Percent Fuel Cost Adjustment Factor

hen the AAA Daily Fuel Gauge per Gallon Price	The Fuel Cost Adjustment Factor that becomes
reported on the first Monday of the month is:	effective on the 15th day of the same month is:
From \$3.00 to \$3.49	7.0%
From \$3.50 to \$3.99	10.0%
From \$4.00 to \$4.49	13.0%
From \$4.50 to \$4.99	16.0%
Over \$4.99	(See Note 1)

gallon increase in the price above \$4.999 per gallon.

Note 2: Notwithstanding any other provisions of the tariff, the Fuel Cost Adjustment Factor WILL APPLY to transportation charges applicable on storage-in-transit shipments when such shipments are delivered to or removed from the storage-in-transit location during the period that the Fuel Cost Adjustment Factor is in effect.

Note 3: The Fuel Cost Adjustment Factor WILL BE SHOWN SEPARATELY from the line-haul revenue on a carrier transportation documents for the purpose of identifying the amount as special fuel-related revenue.

	SMOOTH MOVE, LLC /a SMOOTH MOVE	South Carolina Household Goo	ods Tariff
	SEC	CTION 2	
2. A	dditional Services and Extra Charges		
MOV	ollowing charges shall be assessed in addition to the E reserves the right to decline, at its sole discretice nature.		
2.	1 Bulky Article Charges (per item)		
	Motorcycles	\$250	
	Floor Model Television (48" or above)	\$150	
	Gun Cabinets (under 400lbs)	\$120	
	Gun Cabinet (400lbs to 600lbs)	\$175	
	Gun Cabinet (over 600lbs)	\$350	
	Grandfather Clocks	\$100	
	Riding Lawn Mower/Golf Cart	\$150	
	Piano (Upright or Spinet)	\$150	
	Stainless Steel Refrigerators and Freeze	The state of the s	
	Laden Freezer (any size)	\$75	
	Ceramic Grills (i.e. Big Green Egg TM)	\$175	
	Flat Screen Television (60' or above)	\$35	
2.2	Elevator or Stair Carry		
	SMOOTH MOVE does not charge an addition	al fee for elevator carry but does charge an	additional fee
	for stair carry. A stair charge of \$100 per fligh		
	first 2 flights when combined at both the origin	· ·	
	complete floor above a floor. Outside a building	_	
		<u> </u>	· · · · · · · ·

2.3 **Long Carry Charges**

SMOOTH MOVE charges a long carry fee above a distance of 100 feet measured from the middle of the back of the moving truck to the nearest door to be used for loading or unloading. This fee is calculated at \$3/foot for any excess distance above 100 feet.

2.4 Additional Pick-Up/Delivery Stops

SMOOTH MOVE does not charge an additional fee for making additional pick-ups or deliveries after the initial stop. These stops will be billed at the applicable hourly rate. If applicable, actual disposal costs would also be billed to the customer.

2.5 Overnight Storage

Overnight storage, including holding goods on a truck, is subject to an additional charge of \$250 per night per truck for up to 3 nights. After this time the goods will be required to be offloaded into storage or another destination at the customer's request.

2.6 Exclusion for Pool Tables, Hot Tubs, Whirlpools, and Baby Grand Pianos

SMOOTH MOVE will not be responsible for moving slate pool tables, hot tubs, whirlpools, or baby grand pianos.

2.7 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays not at the fault of SMOOTH MOVE. Such delays include but are not limited to delays closed by traffic, weather, bridge closures or malfunction, customer tardiness, etc. Should these circumstances require the move to be rescheduled to a later date one additional hour of travel time will be incurred.

2.8 Articles, Special Service

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, ice makers, dish washers, washers/dryers, gas appliances, televisions or similar articles. SMOOTH MOVE is not responsible for the electrical and/or mechanical functioning of IT equipment (computers, copiers, hard drives, printers, etc.), TV's, radios, clocks, or any other similar items or appliances regardless to whether or not our employees packed or loaded the items. We highly recommend major appliances be serviced by a 3rd party qualified service company. SMOOTH MOVE is strictly prohibited by insurance to disconnect or reconnect the Shipper's appliances and articles; and this remains the sole responsibility and liability of the Shipper.

2.9 Supplies and Packing Materials

Supplies and packing materials sold to a customer will be charged as per the priced out listing shown as Exhibit A to this Tariff.

Page | 8

Docket # 2021-31-T

3.

3.1

MOOTH MOVE, LLC

South Carolina Household Goods Tariff

SECTION 3

Rules and Regulations

Claims Process, Valuation and Exclusions

Claims Process:

Although our movers will be careful with your possessions, from time to time damages may occur.

SMOOTH MOVE has a defined process for claim's handling to ensure each claim is addressed in a timely manner.

All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. claim form will be provided that is to be completed by the customer and submitted to initiate the claim.

claim form will be provided that is to be completed by the customer and submitted to initiate the claims process. Once received, our Claims Specialists will contact you to begin the damage claim process. This process can include, but is not limited to, an on-site evaluation of the damage(s), photo request, writted explanation, third party valuation, and/or original purchase receipt. If damage is discovered after completion of your move, a claim must be called into our office within 96 hours of the move. If your items are placed into storage, as soon as we release custody, valuation of your items cannot be claimed. No damage claims will be honored until the charges for moving services are paid in full.

Basic Valuation Protection

Basic Value Protection is a type of coverage included standard with all regulated moving services at no additional charge. This level of protection can often be minimal and inadequate as it provides a released value of \$0.60 per pound per article if items are lost, destroyed or damaged. For example under this coverage, the mover would only be required to pay \$24.00 for a broken flat screen television weighing 40 pounds. We reserve the right to repair the damaged items or replace with like-kind quality at current market value. If the damages cannot be repaired, customer will be compensated based on the Basic Value Protection, as set for the next paragraph, that they acknowledged acceptance of by signing for on the bill of lading prior to the move taking place.

Additional Insurance or Full Replacement Coverage

SMOOTH MOVE does not provide or sell additional insurance or full replacement value coverage. These type coverages are recommended and may be purchased solely at the option of the Shipper through a 3rd party provider that has no affiliation with SMOOTH MOVE.

Exclusions:

Certain items are excluded from the Basic Valuation coverage and any and all liability of SMOOTH MOVE:

- 1. Articles of Extraordinary Value (antiques, fine art, statues, sculptures, memorabilia, souvenirs, keepsakes, jewelry, furs, stocks, bonds and cash; and similar like items).
- 2. Ready to Assemble or Press Board Furniture (made of engineered wood and paper laminate finish, due to the inherent risk and sustained integrity of this type of furniture). This also includes particle board and MDF furniture.
- 3. Fragile items unless packed, moved and unpacked by us
- 4. Boxes Packed by Shipper
- 5. Contents of drawers, containers, totes and other items of similar nature
- 6. Loose items not boxed or packed
- 7. Electronics including televisions and computers and related equipment
- 8. Pre-Existing Damages and ordinary wear and tear

3.2 Computing Charges

SMOOTH MOVE rates and charges are computed by multiplying the applicable hourly rate by the time and adding the transportation charges as set forth in Section 1; plus any additional charges for extra services that may apply as defined in Section 2.

3.3 Governing Authorities

SMOOTH MOVE rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission and the laws of South Carolina.

3.4 Items of Particular Value

SMOOTH MOVE does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. SMOOTH MOVE will not accept responsibility for safe delivery of such articles if they come into SMOOTH MOVE's possession with or without SMOOTH MOVE's knowledge. Items of extraordinary or unique value such as artwork, statues, antiques, clocks, pianos, electronics, etc. are subject to the Basic Value Coverage described in Section 3.1.3 which generally will be inadequate protection. Third party coverage should be purchased to cover these items or the Shipper should select a qualified mover that offer to purchase additional insurance.

3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of SMOOTH MOVE's Bill of Lading consistent with the Commission's rules 103-158 and 103-159. The terms and conditions of the Bill of Lading have been published on the SCPSC's website and are available for viewing.

3.6 Delays

SMOOTH MOVE shall not be liable for any damages, delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

3.7 No Liability or Responsibility for Water and Gas Line Connections

SMOOTH MOVE is not responsible for connection or disconnection of any water or gas lines typically associated with certain household appliances that may be included in a move such as washing machines, ice makers, refrigerators, ranges, and other similar items. SMOOTH MOVE shall not be liable for any damages caused to personal or real property resulting from flood or water leaks of any cause or nature. Responsibility for water and gas lines connections remains solely with the Shipper, and we recommend they hire a licensed, certified and insured plumbing or electrical contractor.

3.8 General Limitation of Liability

We shall not be held liable in any form for losses to items by mold, moth, rot, rust, weather, dirt, deterioration, terrorism, acts of nature, driveways or sidewalks not able to withstand the weight of our trucks, trees or landscaping, or any other causes for loss or damages outside of our control. We are only liable for loss or damage arising from our own negligence.

PACKING MATERIAL PRICE LIST

Customer Name:	
Address:	1
Pack Date:	

ITEM	SIZE	QUANTITY - USED	UNIT PRICE	TOTAL	Delivery Date
Small	12 x 12 x 16		\$3.85		
Medium	16 x 18 x 18	1-	\$4.85		
Large	18 x 18 x 24		\$5.85		
Wardrobe w/ Bar	18"		\$16.50		
Dish Pack Box	18 x 18 x 28		\$16.50		
Mirror/Art Box	30 X 40 (4-piece)		\$13.50		
Moving Blankets	72 X 80		\$20.00		1
Paper Pads	60 X 72 (3-ply)		\$5.00	10%	
Mattress Bag	Twin		\$10.00		
Mattress Bag	King/Queen		\$13.50		
Shrink Wrap	Per Roll		\$39.50		
Packing Tape	Per Roll		\$5.35		
Packing Paper	Bundle (50lbs)		\$80.00		
Packing Paper	10 lbs		\$21.50		
Master Lock	Heavy Duty		\$24.50		
TV Carton (rental)	All Sizes		\$35.00		

TOTAL DUE \$

***Prices include 8.5% SC State and Local Sales Tax

Customer Signature

Date

^{*}Your signature above confirms the total due.

